

Cancellation Policy and Period:

Full refunds will be offered up to one month before the program begins. The participant will receive a refund of the amount paid minus processing fees. After this date, no refunds will be issued, but registrations are transferable if the person the registration is transferred to meets the basic program requirements (Must be a Latina mother, a resident of D.C. or Montgomery County, and commit to 7 hours of classes per week for 15 weeks).

- Full refund if canceled one month before the program begins (January 11, 2025).
- A partial refund of 50% of the amount paid can be requested 14 days before the program starts (January 22, 2025).
- No refund will be granted if cancellation occurs after the program has started, as the spot could have been given to another woman who could have taken advantage of the scholarship.

Processing Fees: A processing fee will be deducted from the refund amount to cover administrative costs.

Partial Refunds: If the participant leaves the program early or fails to attend all scheduled activities, they are not eligible for a partial refund.

Transferability: Registrations can be transferred to another person if the original participant is unable to attend.

Force Majeure:

In the event of unforeseen circumstances (such as natural disasters, illness of the retreat leader, or pandemics) that prevent the retreat from taking place as planned, we will address the rescheduling of the program or provide credits or refunds.

Special Circumstances: Some policies may include provisions for compassionate or special circumstances, where exceptions to the standard policy may be considered.

2. Refund Request Process

To request a refund, please follow these steps:

1. Send us an email at hola@womenpalante.org with the subject "Refund Request – Mompreneurs 2025" (add whether you are in the D.C. or Montgomery County program).
2. Include your full name, registration email, and the reason you wish to cancel your participation.
3. Specify if you would like a full or partial refund and the reason for your decision.

3. Processing Time

The refund will be processed within 10 business days after your request has been approved. The refund will be issued using the same payment method used for the initial purchase, and the processing time may vary depending on your bank. Please note that Women Palante does not use Zelle, but other methods of reimbursement include PayPal, Venmo, or check.

4. Non-Refundable Conditions

Refunds will not be granted in the following cases:

- If you have completed more than 50% of the program content.
- If you have attended more than 50% of the live sessions or scheduled events.
- If the refund request is made after the program has ended.
- If the request is made once the program has started.

5. Contact

For more information or inquiries about our refund policy, please email us at [**hola@womenpalante.org**](mailto:hola@womenpalante.org).